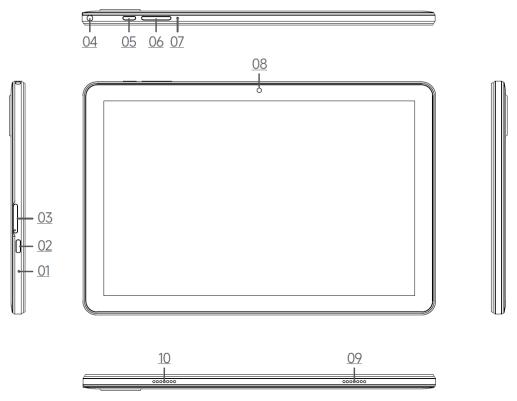
Doogee Mobile



Model: T10W

User Manual

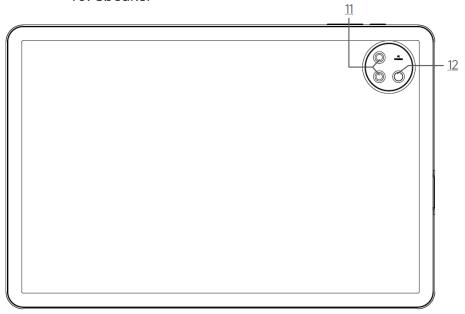


01: Microphone 06: Volume Button

02: Type-C Port 07: Restart Button

03: SIM/TF Card 08: Front Camera

04: 3.5 Headphone Jack05: Power Button10: Speaker



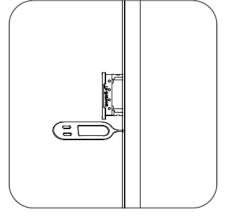
11: Rear Camera

12: Flash

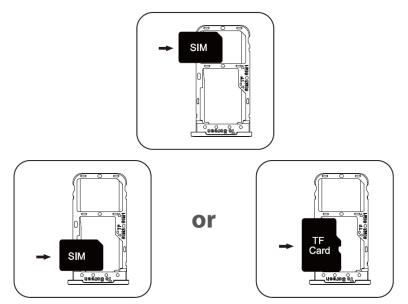
#### How to insert the card

In order to make a call the T10W requires a SIM card

be inserted.



- Press the card pin into the side hole and then the card tray pops out a little, simply pull out it.



- Place the Nano card(s) and/or Memory card into the card tray. Make sure to align the card(s) based on the beveled angle and placed in the correct slot.
- Insert the card tray back into the device.

# This device has a non-removable battery

How to boot

Press the power key U for 3-5 seconds to boot



To prevent possible hearing damage. Do not listen at high volume levels for long periods.

# Important Safety Information

Read all safety information below before using your device:

- Despite being a Ruggedised product, your device is not impervious to conditions not tested in DOOGEE's controlled environment. Therefore DOOGEE recommends to keep your device dry and dust free whenever possible.
- Use of unauthorised cables, power adapters, or batteries can cause fire, explosion, or pose other risks .
- Use only authorised accessories which are compatible with your device.
- This device's operating temperature range is -10°C to 40°C. Using this device in an environment outside of this temperature range may damage the device.
- If your device is provided with a built-in battery, to avoid damaging the battery or the device. Do not attempt to replace the battery yourself.
- Charge this device only with the included or authorised cable and Power adapter.
  Using other adapters may cause fire, electric and damage the device and the adapter.
- After charging is complete, disconnect the adapter from device and the power outlet.
- The battery must be recycled of separately from household waste. Mishandling the battery may cause fire or explosion. Dispose of or recycle the device, its battery and accessories according to your local regulations.
- Do not disassemble, hit, crush, or burn the battery. If the battery appears deformed or damaged, stop using it immediately
- Do not short circuit the battery, as this may cause overheating, burns, or other Injury.
- Do not place the battery in a high-temperature environment.
- Overheating may cause explosion.
- Do not disassemble, hit, or crush the battery, as this may cause the battery to leak, overheat, or explode.
- Do not burn the battery, as this may cause fire or explosion.

- User shall not remove or alter the battery. Removal or repair of the battery shall only be done by an authorised repair centre of the manufacturer.
- Do not try to repair the device yourself. If any part of the device does not work properly, contact DOOGEE customer support or bring your device to an authorised repair centre.
- Connect other devices according to their instruction manuals. Do not connect incompatible devices to this device.
- For AC/DC adapters, Use a socket-outlet that is near the equipment and easily accessible.

## **Safety Precautions**

- Observe all applicable laws and rules restricting use of mobile devices in specific situations and environments .
- Do not use your device at petrol stations or in any explosive atmosphere or potentially explosive environment, including fuelling areas, below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air may contain chemicals or particles such as grain, dust, or metal powders.
- Obey all posted signs to turn off wireless devices such as your device or other radio equipment. Turn off your mobile device or wireless device when in a blasting area or in areas requiring "two-way radios" or "electronic devices" to be turned off to prevent potential hazards.
- Do not use your device in hospital operating rooms, emergency rooms, or intensive care units. Always comply with all rules and regulations of hospitals and health centers If you have a medic al device, please consult your doctor and the device manufacturer to determine whether your device may interfere with the device's operation. To avoid potential interference with a pacemaker, always maintain a minimum distance of 15 cm between your mobile device and the pacemaker. This can be done by using your device with the ear on the opposite side to your pacemaker and not carrying your device in a breast pocket. To avoid Interference with medical equipment, do not use your device near hearing aids, cochlear implants, or other similar devices.
- Observe all aircraft safety regulations and turn off your device on board the aircraft when required.
- When driving a vehicle, use your device in accordance with relevant traffic laws and regulations.

- To avoid being struck by lightning, do not use your device outdoors during thunderstorms.
- Do not use your device to make calls while it is charging.
- •Do not use your device in places with high humidity, such as bathrooms. Doing so may result in electric shock, injury, fire, and charger damage.



## Security Statement

Please update your device's operating system using the built-in software update feature, or visit any of our authorised service outlets. Updating software through other means may damage the device or result in data loss, security issues, and other risks.

# **EU Regulations**





Special precautions must be taken to safely dispose of this product. This marking indicates that this product may not be discarded with other household waste in the EU.

To prevent harm to the environment or human health from inappropriate waste disposal, and to promote sustainable reuse of material resources, please recycle responsibly.

To safely recycle your device, please use return end collection systems or contact the retailer where the device was originally purchased.

To view our Environmental Declaration, please refer to the following link: <a href="https://www.doogee.cclpage/environment.html">www.doogee.cclpage/environment.html</a>

## **CAUTION**

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO INSTRUCTIONS.

# **RED Declaration of Conformity**

Shenzhen DOOGEE Hengtong Technology CO.,LTD hereby declares that this GSM/GPRS/WCDMA/LTE Digital Mobile Device with Bluetooth and WI-Fl M2101K7AG is in compliance with the essential requirements and other relevant provisions of the RE Directive 2014/53/EU. The full text of the EU declaration of conformity Is available at the following Internet address: <a href="https://www.doogee.co/page/certification.html">www.doogee.co/page/certification.html</a>

# RF Exposure Information(SAR)

This device is in compliance with Specific Absorption Rate (SAR) limits for general population/uncontrolled exposure (Localised 10-gram SAR for head and trunk, limit: 2.0W/kg) specified in Council Recommendation 1999/519/EC, ICNIRP Guldelines, and RED (Directive 2014/53/EU).

During SAR testing, this device was set to transmit at its highest certified power level in all tested frequency bands and placed in positions that simulate RF exposure during use against the head no separation and near the body with a separation of 5 mm.

SAR compliance for body operation is based on a separation distance of 5 mm between the unit and the human body. This device should be carried at least 5 mm away from the body to ensure RF exposure is compliant or lower than the reported level. When attaching the device near the body, a belt clip or holster should be used which does not contain metallic components and allows a separation of at least 5 mm to be maintained between the device and the body. RF exposure compliance was not tested or certified with any accessory containing metal worn on the body, and use of such an accessory should be avoided.

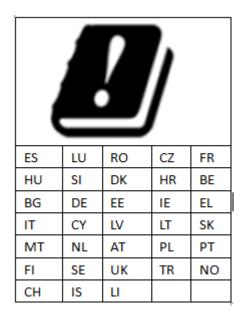
# CE Certification Information (Highest SAR)

SAR 10g limit: 2.0 W/Kg

SAR value: Body: 1.493 W/Kg (0 mm distance), Limb 2.473 W/Kg.

# **Legal Information**

This device may be operated in all member states of the EU. Observe National and local regulations where the device is used. This device is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range in the following countries:



# **Frequency Bands and Power**

This mobile device offers the following frequency bands in EU areas only and maximum radio-frequency power:

GSM900: 33dBm

GSM1800: 29.5dBm

WCDMA 900/2100: 23.5 dBm

LTE band 1/3/7/8/20/28/38/40: 24.5 dBm

Bluetooth: 7dBm

Wi-Fi 2.4GHz band: 18dBm

Wi-Fi 5GHz: 5180 to 5210MHz: 23dBm, 5745 to 5825MHz: 15dBm

## Disclaimer

This user guide is published by DOOGEE or its local affiliated company. Improvements and changes to this user guide necessitated by typographical errors, inaccuracies of current information, or improvements to programs and/or equipment, may be made by DOOGEE at any time and without notice. Such changes will, however, be incorporated into new online editions of the user guide (please see details at www.doogee.cc/page/manual.html).

All Illustrations are for Illustration purposes only and may not accurately depict the actual device.

### For Our Australian Customers:

# Specific Absorption Rate (SAR) Safety

This device has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are designed for the safety of all persons and follow scientific guidelines, which include safety margins.

- The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate or SAR. Tests for SAR are conducted using standardised methods, with the device transmitting at its highest certified power level in all used frequency bands.
- This device is designed and manufactured not to exceed the emission limits for radio frequency (RF) energy exposure.
- This device is in compliance with the Specific Absorption Rate (SAR) for general population or uncontrolled exposure limits (2.0W/kg) specified in Council Recommendation 1999/519 EC and had been tested in accordance with the measurement methods and procedures specified in EN 62209- 1:2016 and EN 62209- 2:2010+AMD1:2019.
- The highest SAR value for this model tested for use when used on the body is 1.804 W/kg (10 g).
- This device meets RF exposure guidelines when used in the normal position at least 5 mm away from the body.

When a carry case, belt clip or holder is used for body-worn operation, it should not contain metal and should position the product at least 5 mm away from your body. Ensure the above separation distance instructions are followed.

NOTE: DOOGEE or the manufacturer is not responsible for any radio or TV interference caused by unauthorised modifications to the Product. Such modifications could void the user's authority to operate the equipment.

Data transmission is always initiated by software, which is passed down through the MAC, digital and analog baseband, and RF chip. The MAC initiates several special packets. These are the only ways the digital baseband portion will turn on the RF

transmitter, which then turns off at the end of the packet. Therefore, the transmitter will be on only while one of the aforementioned packets is transmitted. In other words, this device automatically discontinues transmission in case of either absence of information to transmit or operational failure.

# Charging and discharging temperature range

The recommended temperature ranges for this device:

Charging: 0~45°C

Discharging: -20~60°C

# Recommended Charger Details:

Model: HJ-PD33W-AU

Charger Power Output (Variable): 5.0V3A (15W), 9.0V3A (27W), 12v2.75A(33W)

Maximum operating ambient temperature 40°C.

#### Australian Consumer Law

Our goods and services come with guarantees that cannot be excluded under Australian Consumer Law. For major failures with the service, you are entitled to:

Cancel your service contract with us, and refund for the unused portion, or reimbursement for its reduced value. You are also entitled to choose a refund or replacement for major failures with goods.

If a failure with the goods or a service does amount to major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done, you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitled to reimbursement for any other reasonably foreseeable loss or damage from a failure in the goods or service.



www.doogee.com.au

This user manual is for reference only.

The actual product features and images may vary slightly from those shown.

Please refer to the physical product for accuracy.